



Reservation Terms & Conditions

Privacy Policy

In the course of its business, Broadwater collects, uses and discloses information about our guests, customers and visitors (Personal Information). In the course of this collection, use and disclosure, we are committed to protecting your privacy. Please read our [Privacy Policy](#) for more information of our handling of your Personal Information.

Deposit Policy

- Valid photo ID (must be over 18 years old) & the credit card of the guest whose name appears on the booking are required on check in.
- All special events, long weekends and WA school holiday period bookings will be charged the full cost of their accommodation 7 days prior to arrival.
- All Bookings for the WA Christmas School Holidays and Easter/April School Holidays will be charged the full cost of their accommodation 30 days prior to arrival.
- All other bookings are secured by credit card and full payment is to be made upon check-in. Please note that upon arrival we require an imprint of your credit card, or \$300 cash, as a security deposit and key bond. Cash bonds will be refunded at checkout, after a spot check of the accommodation.
- Special Event dates are at the property's discretion. Please contact us if you are unsure of your applicable pre-payment policy.

Cancellation Policy

- Should you need to cancel this reservation, please advise us as early as possible to avoid cancellation fees.
- All special events, long weekends and WA school holiday period bookings will require at least 7 days' notice of cancellation or will incur a fee equal to the full cost of the accommodation.
- All Bookings for WA Christmas School Holidays and Easter/April School Holidays require at least 30 days' notice of cancellation or will incur a fee equal to the full cost of the accommodation.
- All other bookings secured by credit card will be charged the full cost of the accommodation in the event of a non-arrival or less than 48 hours' notice of cancellation is provided.

- Special Event dates are at the property's discretion. Please contact us if you are unsure of your applicable cancellation policy.
- We recommend you take out travel insurance to help cover unexpected cancellations.