



GIFT VOUCHERS

TERMS & CONDITIONS

The perfect gift for any occasion!

The Broadwater Resort Busselton Gift Voucher is a fabulous gift idea for any occasion and is so easy to order denominations of \$200, \$300, \$400 or more, the choice is yours.

The Broadwater Resort Busselton Gift Vouchers are subject to certain terms and conditions, including:

- Gift Vouchers may be used for the payment of accommodation.
- Gift Vouchers are for one stay only (1 or multiple nights) and subject to availability.
- You must notify Broadwater of your intention to use or redeem your Gift Voucher and quote the Gift Voucher number at the time of making the initial booking, redeemed at the front desk upon check-in.
- Gift Vouchers may not be redeemed for cash.
- No credit or change will be given on the unused portion of the Certificate.
- Gift Vouchers are not valid for deposits for group bookings, group meetings or catering functions.
- Terms are void where prohibited by law. Terms and Conditions of the Certificate are governed by the laws of Western Australia.

FREQUENTLY ASKED QUESTIONS

Q. How long is my Gift Voucher valid for?

A. Ideally your Gift Voucher will be used within 12 months from the date of purchase; however, extensions are possible on request in advance of expiration 😊

Q. In what denominations are Gift Vouchers sold?

A. Broadwater Resort Busselton Gift Vouchers can be purchased in denominations of \$200, \$300 and \$400.

Q. Can my Gift Voucher be redeemed for cash?

A. Your Broadwater Resort Busselton Gift Voucher cannot be redeemed for cash and must be used for accommodation.

Q. Can I use my Gift Voucher more than once if I do not redeem the full value of the Certificate.

A. Ideally your Gift Voucher will be used for a single stay (1 or multiple nights); however, depending on the denomination we are happy to discuss options!

Q. Do I have freedom of choice of dates for my reservation?

A. Accommodation prices fluctuate daily, so please give us a call and we will work with you to find the perfect room for the perfect date.

Q. Do I need to quote my Gift Voucher number when making my reservation?

A. Ideally yes, although we also store Gift Voucher details under names – both the purchaser and the user. That said, please do let us know if you intend to redeem a Gift Voucher when you make a booking.

Q. What type of accommodation will I receive?

A. As the voucher is for a monetary value, you can pick and choose your accommodation according to the value of the Gift Voucher or top it up.

Q. What if I don't have my Gift Voucher with me when checking in?

A. No problem, we will have retrieved all the important Gift Voucher information when you make the booking, so it is not imperative that you bring the voucher with you.

Q. What if I have lost my Gift Voucher?

A. Call us with your name and the purchaser's name and we'll dig it out of our records – we can find it with your help.

Q. What if the cost of my stay at Broadwater is more than the value of the Gift Voucher?

A. Should you spend more than the value of your Gift Voucher, we will invoice you for the difference and this must be paid upon check-in.